



Center for
LEADERSHIP EXCELLENCE
The Cornerstone of Leadership

MAIL

Professional Organizations:

[National Association of College & University Mail Services \(NACUMS\)](#)
[Association of College & University Mail Services \(ACUMS\)](#)
[College & University Mail Services Association \(CUMSA\)](#)
[Middle Atlantic Region of College and University Mail Services \(MARCUMS\)](#)
[Mail Systems Management Association \(MSMA\)](#)

Events & Training:

[UVA Center for Leadership Excellence classes](#)
[National Association of College & University Mail Services \(NACUMS\) conference](#)

Education & Certifications:

[Certified Mail & Distribution Systems Manager \(CMDSM\)](#)
[Certified Mail Manager \(CMM\)](#)
[Mail Design Professional \(MDP\)](#)
[Executive Mail Center Manager \(EMCM\)](#)

Independent Learning:

Publications:

[MAIL: The Journal of Communication Distribution](#)
[Mailing Systems Technology](#)
[Business Mailers Review](#)
[PCC Insider](#)
[Postal Bulletin](#)
[MSMA Newsletter](#)

Social Media:

[National Association of College & University Mail Services \(NACUMS\) Facebook](#)

Other Resources:

[Postal Explorer](#)
[NACUMS resources](#)
[ACUMS Education Resources](#)
[CUMSA resources](#)

On-the-job Resources:

Mentoring:

[Management Mentors](#)
[National Mentoring Partnership](#)

[Center for Creative Leadership \(CCL\) mentoring information](#)

[Bringing People Together mentoring information](#)

[Virginia Mentoring Partnership](#)

[Free Management Library](#)

Job Shadowing:

[Careers Out There](#)

["The Job Shadow Knows: Try on a Career Before You Commit"](#)

[About.com "Job Shadowing is Effective On-the-Job Training"](#)

[Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"](#)

Informational Interviews/Networking

[My UVA Career](#)

["Mastering the Informational Interview" \(article in NY Times\)](#)

["What is an Informational Interview Anyway?"](#)

[Informational Interviewing: The Neglected Job Search Tool](#)

["How Does an Informational Interview Work?"](#)

360 degree feedback:

[UVA Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback](#)

[custom insight: "What is 360 Degree Feedback?"](#)

[American Psychological Association "Do 360 Evaluations Work?"](#)

[Sigma Assessment Systems: Best Practices in 360 Degree Feedback](#)

[About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield](#)