



HEALTH SERVICES ADMINISTRATION

Professional Organizations:

Coding:

[American Academy of Professional Coders \(AAPC\)](#)

[American Academy of Professional Coders \(AAPC\) Charlottesville Chapter](#)

Administration/Management:

[American College of Healthcare Executives \(ACHE\)](#)

[Central Virginia Healthcare Executive Group](#)

[American Association of Healthcare Administrative Management \(AAHAM\)](#)

[Healthcare Financial Management Association \(HFMA\)](#)

[Virginia Healthcare Financial Management Association \(HFMA\)](#)

[Medical Group Management Association \(MGMA\)](#)

[Virginia Medical Group Management Association \(VMGMA\)](#)

Events & Training:

[UVA Center for Leadership Excellence classes](#)

General:

[UVA Mini-Med School](#)

Coding:

[American Academy of Professional Coders \(AAPC\) training](#)

[American Academy of Professional Coders \(AAPC\) webinars, conferences & workshops](#)

Administration/Management:

[UVA ADEPT: Administrator Development, Education and Professional Training](#)

[UVA School of Medicine Professional Development](#)

[American College of Healthcare Executives \(ACHE\) seminars & webinars](#)

[Central Virginia Healthcare Executives Group events](#)

[American Association of Healthcare Administrative Management \(AAHAM\) events](#)

[Virginia Healthcare Financial Management Association events](#)

[Medical Group Management Association \(MGMA\) events](#)

[Virginia Medical Group Management Association events & webinars](#)

[The Advisory Board Company events](#)

Education & Certifications:

Coding:

[Certified Coding Association \(CCA\)](#)

[Certified Coding Specialist \(CCS\)](#)

[Certified Professional Coder \(CPC\)](#)
[Certified Specialist-Physician-based \(CCS-P\)](#)
[Registered Health Information Administrator \(RHIA\)](#)

Administration/Management:

[Master of Business Administration \(MBA\) - UVA](#)
[Master of Health Administration \(MHA\) - VCU](#)
[Master of Science in Health Administration \(MSHA\) - VCU](#)
[Master of Public Health \(MPH\) - UVA](#)
[Darden Executive Education - UVA](#)

Independent Learning:

Publications:

[American Academy of Professional Coders publications](#)
[Frontiers](#)
[Journal of Healthcare Management](#)
[Healthcare Executive Magazine](#)
[ACHE newsletters](#)
[Healthcare Financial Management Association \(HFMA\) magazine](#)
[Healthcare Financial Management Association \(HFMA\) newsletters](#)

Books:

[Introduction to the Financial Management of Healthcare Organizations by Michael Nowicki, EdD, FACHE, FHFMA](#)
[The Law of Healthcare Administration by J. Stuart Showalter, JD](#)
[Leadership for Great Customer Service: Satisfied Employees, Satisfied Patients by Thom A. Mayer, MD, FACEP, FAAP & Robert J. Cates, MD](#)
[Influential Leadership: Change Your Behavior, Change Your Organization, Change Health Care by Michael E. Frisina, PhD](#)
[Contemporary Issues in Healthcare Law and Ethics by Dean M. Harris, JD](#)
[Healthcare Quality Book: Vision, Strategy and Tools by Maulik S. Joshi, DrPH, Elizabeth R. Ransom, MD, David B. Nash, MD & Scott B. Ransom, DO, FACHE](#)
[If Disney Ran Your Hospital: 9 1/2 Things You Would Do Differently by Fred Lee](#)

Social Media:

[American Academy of Professional Coders \(AAPC\) Facebook](#)
[American Academy of Professional Coders \(AAPC\) LinkedIn](#)
[American College of Healthcare Executives \(ACHE\) LinkedIn](#)
[American Association of Healthcare Administrative Management \(AAHAM\) Facebook](#)
[Healthcare Financial Management Association \(HFMA\) LinkedIn](#)
[Healthcare Financial Management Association \(HFMA\) Twitter](#)
[Medical Group Management Association \(MGMA\) Facebook](#)
[Medical Group Management Association \(MGMA\) LinkedIn](#)
[Medical Group Management Association \(MGMA\) Twitter](#)

Other Resources:

[American Academy of Professional Coders \(AAPC\) resources](#)

[The Advisory Board Company](#)

[Healthcare Financial Management Association \(HFMA\) eBulletins](#)

[Virginia Healthcare Financial Management Association resource library](#)

On-the-job Resources:

Mentoring:

[Management Mentors](#)

[National Mentoring Partnership](#)

[Center for Creative Leadership \(CCL\) mentoring information](#)

[Bringing People Together mentoring information](#)

[Virginia Mentoring Partnership](#)

[Free Management Library](#)

Job Shadowing:

[Careers Out There](#)

["The Job Shadow Knows: Try on a Career Before You Commit"](#)

[About.com "Job Shadowing is Effective On-the-Job Training"](#)

[Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"](#)

Informational Interviews/Networking:

[My UVA Career](#)

["Mastering the Informational Interview" \(NY Times\)](#)

["What is an Informational Interview Anyway?" \(U.S. News & World Report\)](#)

[Informational Interviewing: The Neglected Job Search Tool](#)

["How Does an Informational Interview Work?"](#)

360 degree feedback:

[UVA Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback](#)

[custom insight: "What is 360 Degree Feedback?"](#)

[American Psychological Association "Do 360 Evaluations Work?"](#)

[Sigma Assessment Systems: Best Practices in 360 Degree Feedback](#)

[About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield](#)

[SkillSoft: 360-degree Performance Appraisal](#)