



IT SUPPORT

Professional Organizations:

[Association of Collegiate Computing Services of Virginia \(ACCS\)](#)

[EDUCAUSE](#)

[Special Interest Group on University and College Computing Services \(SIGUCCS\)](#)

Events & Training:

[UVA Center for Leadership Excellence classes](#)

[UVA Local Support Partners \(LSP\) program training courses](#)

[Virtual Training Company \(VTC\) online courses \(UVA\)](#)

[ONLC Training Center \(Charlottesville\)](#)

[Educause conferences & events](#)

[Special Interest Group on University and College Computing Services \(SIGUCCS\) webinars](#)

[Special Interest Group on University and College Computing Services \(SIGUCCS\) conference](#)

[Microsoft Virtual Training Academy online training events](#)

[Special Interest Group on University and College Computing Services \(SIGUCCS\) webinars](#)

[edX Introduction to Linux online course](#)

[Online SQL training](#)

[Vmware online courses](#)

Education & Certifications:

[Certificate in Information Technology \(UVA SCPS\)](#)

[Information Systems Technology Associates Degree \(PVCC\)](#)

[Information Technology classes \(PVCC\)](#)

[ONLC Training Center computer certification classes \(Charlottesville\)](#)

[CompTIA certifications](#)

Independent Learning:

Publications:

[Educause research & publications](#)

[Safari Books Online](#)

Social Media:

[EDUCAUSE Facebook](#)

[EDUCAUSE LinkedIn](#)

[EDUCAUSE Twitter](#)

[SIGUCCS LinkedIn](#)

[SIGUCCS Twitter](#)

Other Resources:

[Local Support Partners \(LSP\) Program \(UVA\)](#)

[Microsoft TechNet virtual labs](#)

[pluralsight technology training](#)

[Microsoft Virtual Academy](#)

[Oracle training courses](#)

[HPCwire](#)

[ITNinja](#)

[Neon Guild](#)

[Gartner](#)

[Information Technology Laboratory \(NIST\)](#)

[Vmware hands-on labs](#)

On-the-job Resources:

Mentoring:

[Management Mentors](#)

[National Mentoring Partnership](#)

[Center for Creative Leadership \(CCL\) mentoring information](#)

[Bringing People Together mentoring information](#)

[Virginia Mentoring Partnership](#)

[Free Management Library](#)

Job Shadowing:

[Careers Out There](#)

["The Job Shadow Knows: Try on a Career Before You Commit"](#)

[About.com "Job Shadowing is Effective On-the-Job Training"](#)

[Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"](#)

Informational Interviews/Networking:

[My UVA Career](#)

["Mastering the Informational Interview" \(NY Times\)](#)

["What is an Informational Interview Anyway?" \(U.S. News & World Report\)](#)

[Informational Interviewing: The Neglected Job Search Tool](#)

["How Does an Informational Interview Work?"](#)

360 degree feedback:

[UVA Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback](#)

[custom insight: "What is 360 Degree Feedback?"](#)

[American Psychological Association "Do 360 Evaluations Work?"](#)

[Sigma Assessment Systems: Best Practices in 360 Degree Feedback](#)

[About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield](#)

[SkillSoft: 360-degree Performance Appraisal](#)