

#### HOUSEKEEPING

### **Professional Organizations:**

International Executive Housekeepers Association (IEHA)
Association of Higher Education Facilities Officers (APPA)

## **Events & Training:**

UVA Center for Leadership Excellence classes

International Executive Housekeepers Association (IEHA) events

Association of Higher Education Facilities Officers (APPA) training

## **Education & Certifications:**

Registered Executive Housekeeper (REH)

Certified Executive Housekeeper (CEH)

### **Independent Learning:**

### **Publications:**

**Executive Housekeeping Today** 

**IEHA** publications

#### Social Media:

International Executive Housekeepers Association (IEHA) Facebook
International Executive Housekeepers Association (IEHA) Twitter

### Other Resources:

UVA Housekeeping Career Path information

## On-the-job Resources:

### Mentoring:

Management Mentors

National Mentoring Partnership

Center for Creative Leadership (CCL) mentoring information

Bringing People Together mentoring information

Virginia Mentoring Partnership

Free Management Library

## Job Shadowing:

Careers Out There

"The Job Shadow Knows: Try on a Career Before You Commit"

About.com "Job Shadowing is Effective On-the-Job Training"

Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"

# Informational Interviews/Networking

My UVA Career

"Mastering the Informational Interview" (article in NY Times)

"What is an Informational Interview Anyway?"

Informational Interviewing: The Neglected Job Search Tool

"How Does an Informational Interview Work?"

# 360 degree feedback:

UVA Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback

custom insight: "What is 360 Degree Feedback?"

American Psychological Association "Do 360 Evaluations Work?"

Sigma Assessment Systems: Best Practices in 360 Degree Feedback

About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield

SkillSoft: 360-degree Performance Appraisal