



Center for  
**LEADERSHIP EXCELLENCE**  
*The Cornerstone of Leadership*

## GENERAL SERVICES

### Professional Organizations:

[International Facilities Management Association \(IFMA\)](#)

### Events & Training:

[UVA Center for Leadership Excellence classes](#)

[UVA Facilities Management safety training](#)

[International Facilities Management Association \(IFMA\) events](#)

[International Facilities Management Association \(IFMA\) online classes](#)

### Education & Certifications:

[Charlottesville Albemarle Technical Education Center \(CATEC\) classes](#)

### Independent Learning:

#### **Publications:**

[IFMA publications](#)

#### **Social Media:**

[IFMA Facebook](#)

[IFMA Twitter](#)

#### **Other Resources:**

[Virginia Department of Professional and Occupational Regulation \(DPOR\)](#)

### On-the-job Resources:

#### **Mentoring:**

[Management Mentors](#)

[National Mentoring Partnership](#)

[Center for Creative Leadership \(CCL\) mentoring information](#)

[Bringing People Together mentoring information](#)

[Virginia Mentoring Partnership](#)

[Free Management Library](#)

#### **Job Shadowing:**

[Careers Out There](#)

["The Job Shadow Knows: Try on a Career Before You Commit"](#)

[About.com "Job Shadowing is Effective On-the-Job Training"](#)

[Success Mentor Education Inc. "Top 7 Questions to Ask on a Job Shadow Interview"](#)

#### **Informational Interviews/Networking:**

[My UVA Career](#)

["Mastering the Informational Interview" \(NY Times\)](#)

["What is an Informational Interview Anyway?" \(U.S. News & World Report\)](#)

[Informational Interviewing: The Neglected Job Search Tool](#)

["How Does an Informational Interview Work?"](#)

***360 degree feedback:***

[UVA Center for Leadership Excellence: Leadership Consulting, 360 Degree Feedback](#)

[custom insight: "What is 360 Degree Feedback?"](#)

[American Psychological Association "Do 360 Evaluations Work?"](#)

[Sigma Assessment Systems: Best Practices in 360 Degree Feedback](#)

[About.com: "Sample Questions for 360 Reviews" by Susan M. Heathfield](#)

[SkillSoft: 360-degree Performance Appraisal](#)